

## Background

#### Who am I?

- Forest Zhang 张荣典
- IT veteran(15 yrs), worked at SI, ISV, IT Outsourcer for Public Sector, Telco, MNC and etc.
- Belief: Cloud Computing is the future of IT

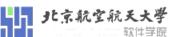
#### Why are we here?



- BUAA, on-the-job postgraduate of CC
- You are 'Cloud Force Cadets'
- You are to be Elite Architects of CC
- Today is the First Day and 'First Class' (导论)

#### Disclaimer ©

- The views and opinions expressed in this slide deck are those of Forest Zhang, not the views and opinions of his employer.
- There are pictures, diagrams and knowledge in this slide deck from the 'Cloud'. To whom may concern, please raise your concern to forest.zrd@gmail.com.



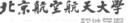
## Agenda

- Yesterday:
  - Cloud Computing Background & Origin
  - Cloud Computing Business Value
- Today:
  - Cloud Computing Current Status
  - Cloud Computing Market Analysis
- Tomorrow:
  - Cloud Computing Trends
  - Cloud Computing Future Analysis

- Chapter 1:
  - Cloud Computing Definition
  - Cloud Computing Ref. Architecture
- Chapter 2:
  - Cloud Computing Standards
  - Cloud Computing Security Framework
- Chapter 3:
  - Cloud Computing Designing Philosophy







## First Class Principles



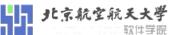
#### **Open Mind**

Think and re-think, image and re-image



#### **Open Discussion**

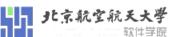
Agree to disagree, disagree to agree





Origins from earth...

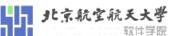
#### **CHAPTER 1: YESTERDAY OF CLOUD COMPUTING**



## **Cloud Chaos**



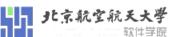
Cloud computing is Super Hype, is it a fad or craze?



## Cloud Chaos (cont.)



China is Cloudy and Clouded...



## Cloud Chaos (cont.)

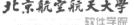




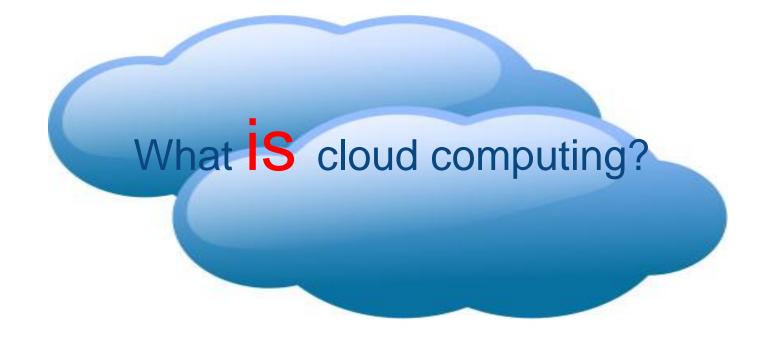
Cloud computing is the **Big Thing**, it was is and will continue be...

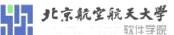
CC is interpreted by different people in different ways for different purposes.





## Cloud Question & Quest

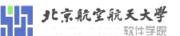




# **CC** Origins: Computing History



The history of computing is the history of science computing, business computing and personal computing.

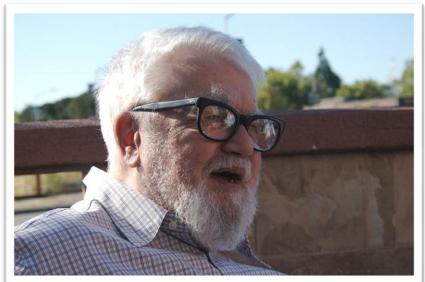


# CC Origins: Utility Computing (cont.)

"...computing may someday be organized as a public utility just as the telephone system is a public utility...
The computer utility could become the basis of a new and important industry..."

- John McCarthy

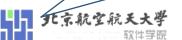
1961



Is cloud computing utility computing?

#### Hmmm...

UC was a **vision** practiced, faded and resurfaced UC laid the thinking foundation and enlightened grid computing & cloud computing...



# CC Origins: Grid Computing(cont.)



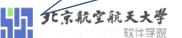


The term grid computing originated as metaphor for making computer power as easy to access as an electric power grid.

> lan Foster's & Carl Kesselman Early 1990s

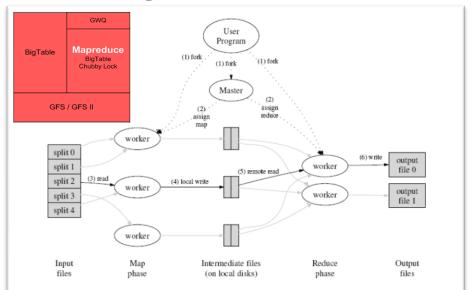
Is cloud computing grid computing?

Not exactly, GC may or may not be delivered as Utility Computing or Cloud Computing.
GC is more Science 2.0 versus Business 2.0...



## CC Origins: "Web Computing" (cont.)





Google introduced MapReduce in 2004 to support distributed computing on large data sets on clusters of computers.



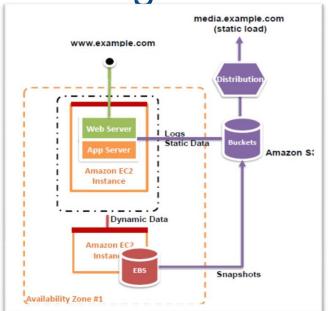
Is cloud computing "web computing"?

Not exactly, "WC" may or may not be used to construct or delivered as cloud computing...
"WC" is more Big Web & Big Data...





## CC Origins: Elastic Compute Cloud (cont.)



Cloud Computing Debut

Amazon launched S3(Simple Storage Service) in March, EC2(Elastic Compute Cloud) in August 2006.



Is AWS cloud computing?

Yes, but cloud computing is much much more than Amazon Web Services...

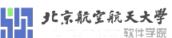




## Cloud Origins: All Roads Lead to CC



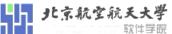




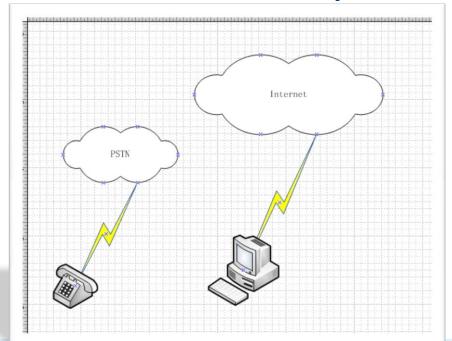


# What is cloud computing?

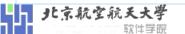
Please share your interpretation...



## Cloud Definition: It's The Simple "Cloud"!



The "cloud" represents the telephone network in drawing, later metaphor for Internet to depict and abstract the underlying infrastructure...



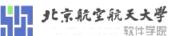
### **Cloud Definitions**



A standardized IT capability (services, software, or infrastructure) delivered via Internet technologies in a pay-per-use, self-service way.



A style of computing where scalable and elastic IT-related capabilities are provided as a service using Internet technologies.



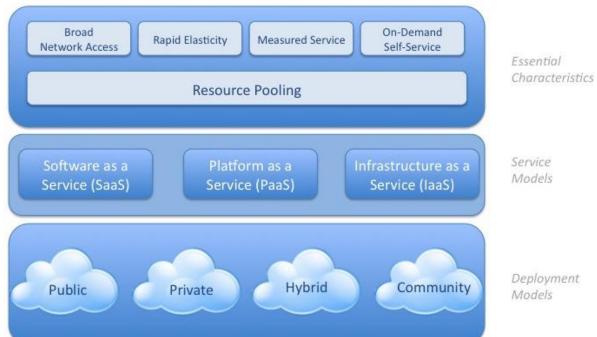
## Cloud Definition: NIST Version



Cloud computing is a model for enabling convenient, ondemand network access to a shared pool of configurable computing resources (e.g., networks, servers, storage, applications, and services) that can be rapidly provisioned and released with minimal management effort or service provider interaction.

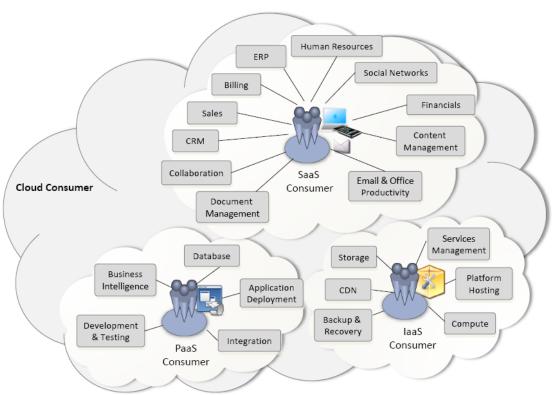


## Cloud Definition: NIST Version (cont.)





# Cloud Definition: CC Examples

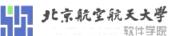






# Dare you CHALLENGE NIST's CC Definition?

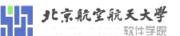
It's all about service...



## Cloudonomics



Why do we need CC? What's the business value?



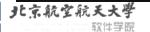


Say you just moved to a city,

and you're looking for

a place to live



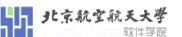


You can either

Build a house or

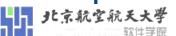
Rent an apartment



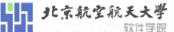




If you build a house, there are a few important decisions you have to make...







Hire Landscaper

Electricia

Plumber

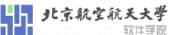
House Keeping

**Gutter Cleaning** 

Once the house is built, you're responsible for maintenance

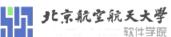
Pay property tax
Water
Electricity

**Heating and Cooling** 



What about **rent** a unit from a builder with **massive** number of apartments?



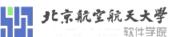


A unit can easily be **converted** into a 2,3,4 or more units

You can start with one unit and grow later, or downsize

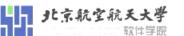
You decision is much simpler





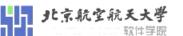


Builders provide you high quality infrastructure





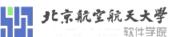
But you do not have much options to customize





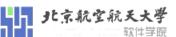
Pay as You Go

You just pay your rent and utilities...



## Cloudonomics: Laws

- Cloud Scar
- The peak of the sum is never greater than the sum of the peaks
- Aggregate demand is smoother than individual
- On-demand trumps forecasting
- Average unit costs are reduced by distributing fixed costs over more units of output.
- Utility services cost less even though they cost more
- Space-time is a continuum (Einstein/Minkowski)



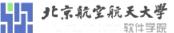
## Cloudonomics: Pros & Cons (Yin & Yang)

#### **Pros (Yang)**

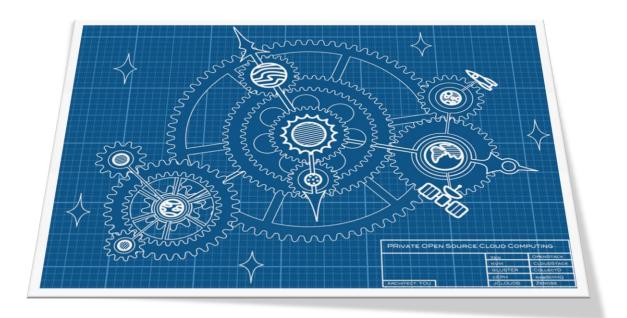
- Shift CAPEX to OPEX
- Cost flexibility and reduction
- Scalability
- Market adaptability
- •

#### Cons (Yin)

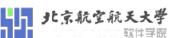
- Give up assets and control
- New governance skill sets needed
- Security concerns or perception
- •



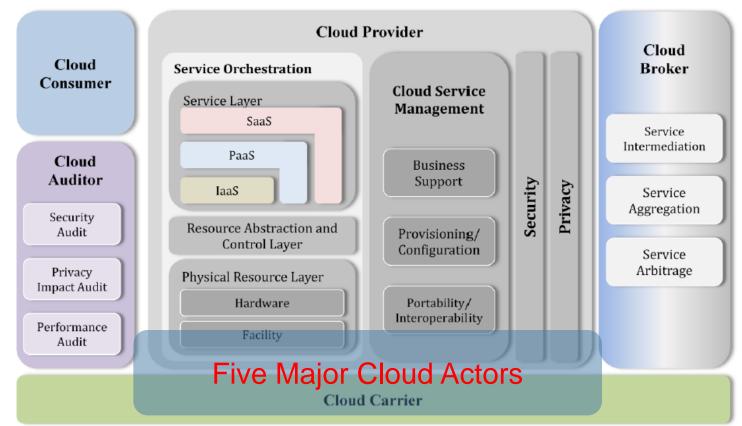
## Cloud Reference Architecture

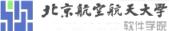


High Level, Conceptual RA & Framework

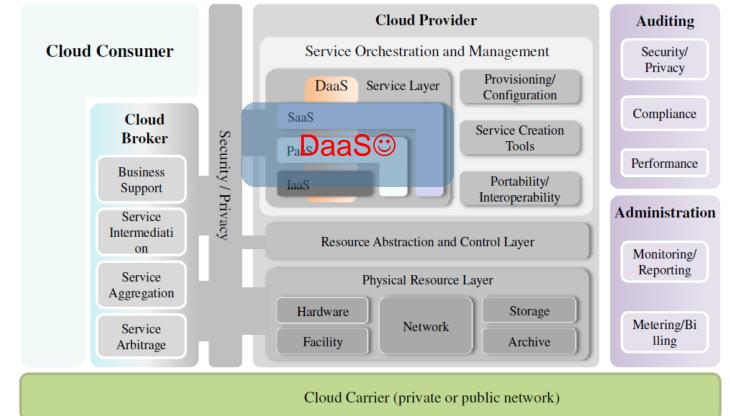


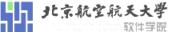
### Cloud RA: NIST CC RA



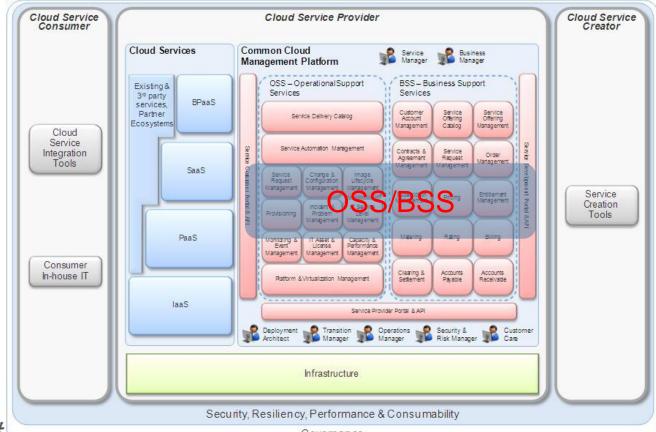


### Cloud RA: SNIA's Amendment





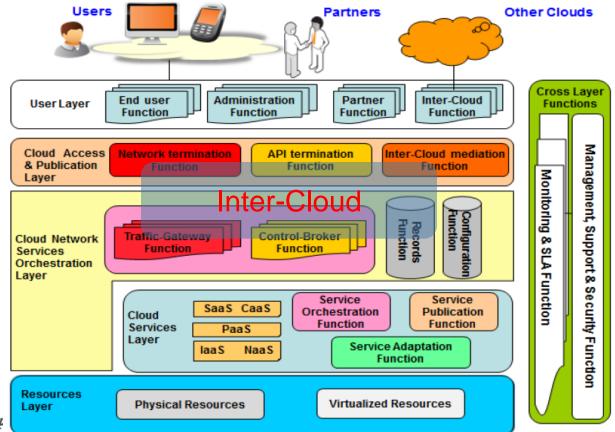
### Cloud RA: Open Group CCRA



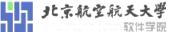


Governance

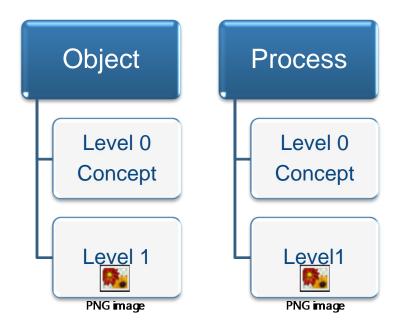
### Cloud RA: ITU Functional Cloud RA

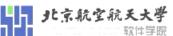






### Cloud RA: China Cloud Computing(C3) RA©

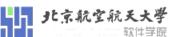






Rising on horizon...

**CHAPTER 2: TODAY OF CLOUD COMPUTING** 



### Cloud Landscape

#### END USER APPLICATIONS



#### **DEVELOPERS & IT**



Ву

Bessemer Venture Partner

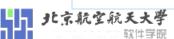
2011

### Cloud Landscape (cont.)

China is catching up...

By
Forest Zhang
2011

China will be another gold mine, but with many entry threshold



### Cloud Current Status: Public IaaS



Gartner 2011:

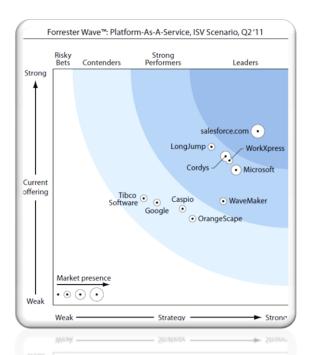
Magic Quadrant for Public Cloud Infrastructure as a Service





### Cloud Current Status: PaaS for ISV

#### IDE with cloud deployment **IDE-neutral cloud runtime** · salesforce.com Appian Heroku Amazon · Google Servoy Appistry Joyent • Tibco Software · LongJump Apprenda Microsoft Magic Software Vaakya CloudBees Red Hat Microsoft VMware Cloudsoft techcello.com NetSuite WaveMaker · Engine Yard VMware OutSystems • WSO2 GigaSpaces Cloud IDE PaaS for business experts Appian Caspio Cordys Cordys · Intuit · IS Tools · salesforce.com OrangeScape TrackVia WorkXpress WOLF Frameworks · Zoho

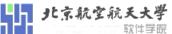


WOLF Frameworks

Forrester 2011:



The Forrester Wave™: Platform-As-A-Service For Vendor Strategy Professionals



### Cloud Current Status: Private & Hybrid

The Cloud Market: Ranking the Solutions (4 = Highest Score)

Roll-Up Scores	VMW	MSFT	AMZN	IBM	HP	CA	RAX	вмс	RHT	ORCL
laaS + Mgmt.	<b>3</b> .6	2.6	① 2.4	① 2.4	2.4	2.4	2.3	2.2	1.8	1.0
PaaS	<b>3</b> .7	<b>3</b> .1	① 2.4						① 2.2	① 1.7

#### Leader

- Top virtualization vendor (VMware)
- "All in" on the hybrid cloud
- Leveraging on-premise footprint to position itself in the sweet spot for moving enterprise buyers to hybrid cloud

#### **Disruptors**

- Public cloud and open source providers (Amazon, Rackspace, Red Hat)
- Have shaken up buying patterns for traditional datacenter infrastructure and application development
- Lack the enterprise experience and solutions to be hybrid cloud leaders

#### **Followers**

- Large enterprise systems management vendors (CA, BMC)
- Take time to integrate disruptive technologies into mgmt frameworks
- Their enterprise footprint will make them strong players down the road

#### **Defenders**

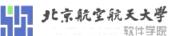
- Enterprise systems, OS, and application vendors (*HP, IBM, Microsoft, Oracle*)
- Hybrid cloud threatens existing installed base of hardware/software customers
- Working to contain the impact until they can monetize the hybrid cloud

Taneja Group Aug. 2011:

An Overview

of The Cloud Market

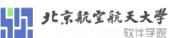
Vendor Landscape



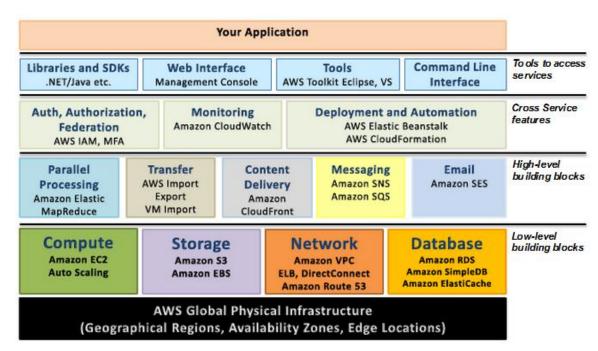
# Cloud Current Status: Money



Big Cloud, Big Money?



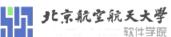
### Cloud Current Status: Amazon AWS



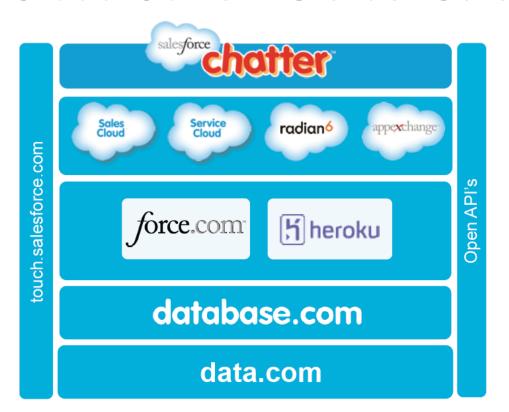
"...AWS represents more than 60 percent of Amazon's other category...AWS has generated roughly \$678 million so far this year..."

Note: Q3 of 2011

2012 Estimation: > 1 Billion \$

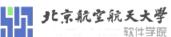


### Cloud Current Status: Salesforce



First Cloud Company to Exceed \$2.1 Billion!

10,000+ Customers FTE ~7,000

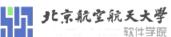


### Cloud Current Status: NetSuite



"The #1
Cloud ERP / Financials
Software Suite"

236.2 million USD /2011



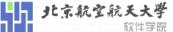
# Cloud Market Analysis: Who's Customer?





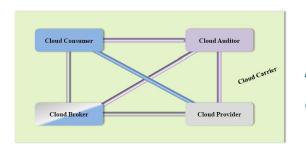
- Different Segments
- Different Traits
- Different Requirements





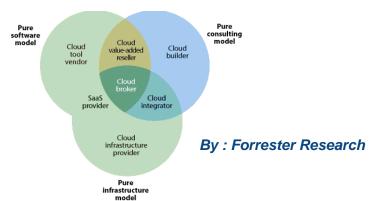
### Cloud Market Analysis: Which Role?



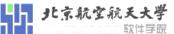


**NIST CC RA** 

**Cloud Actor** 



- Cloud Consumer
- Cloud Auditor
- Cloud Carrier
- Cloud Enabler
  - Cloud Builder(Consulting & SI)
  - Cloud Vendor(Tech & Prod Vendor)
- Cloud Provider
  - S/P/laaS
- Cloud Broker
  - Cloud Based XaaS
  - Cloud Enabled BPaaS
  - Cloud Centered PS/MS



### Cloud Market Analysis: What Value Props?

#### **Commodity Cloud**

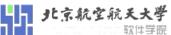
Low cost, optimized for new apps



#### **Enterprise Cloud**

High cost, run old apps unchanged





# Cloud Market Analysis: What Positioning?

Cloud Builder

Cloud Broker

Saas

Private Cloud

Public Cloud

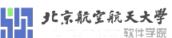
Cloud Product Vendor



Paas

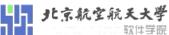
laas

Cloud Service Provider



### **Cloud Wars**

The War Has Begun...



# Cloud Wars: Gang of Four



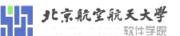
**Big Telco** 

Big ICT



Big Web

**Big Electronics** 



### Cloud Wars: Big Telco

# Naas, Caas?

#### **Pros**

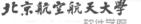
- Financial strength
- Customer relationship
- Ability to operate at scale
- Customer information

•



- Core competence
- Ability to partner
- Competing on cost
- Customer's perception
- Skills
- Speed
- •





### Cloud Wars: Big Web

Commodity Cloud
Consumer Cloud

#### **Pros**

- Speed
- Innovation
- Technical skills
- Competing on cost
- Ability to operate at scale
- Financial strength
- •

- Enterprise market presence
- IT service portfolio
- ITSM & SLA
- Customer's perception
- •







# Cloud Wars: Big ICT

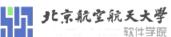
Cloud Builder
Enterprise Cloud

#### **Pros**

- Enterprise presence
- Complete HW/SW/Srv solutions
- Technical skills
- ITSM & SLA
- Customer's perception
- •

- Operation at scale
- Speed
- Competing on cost
- •





# Cloud Wars: Big Electronics



#### **Pros**

- Speed
- Consumer market presence
- Abundant gadgets
- Intuitive features
- Selling channel
- •

- Enterprise market presence
- IT solution know-how
- IT service operation experience
- •



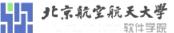






Tell us something about

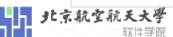
Your Cloud...



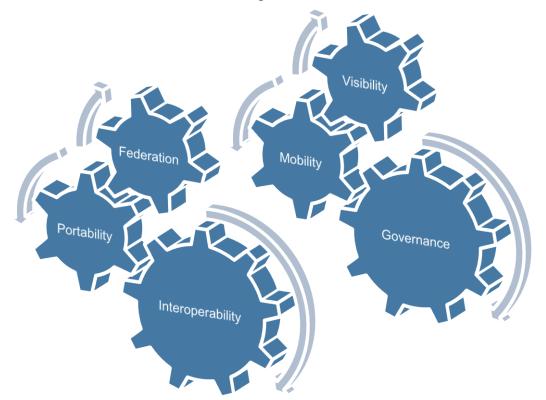
### **Cloud Standards**

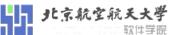


Nothing can be accomplished without norms or standards



### Cloud Standards: Why Do We Need?





### Cloud Standards: Who's Setting...



























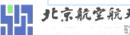






GICTF Global Inter-Cloud Technology Forum

There are SDOs (Standard Development Organization)...



### Cloud Standards: What's Set...

#### **Basic Standards**

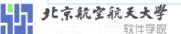
```
TCP/IP
                            SOAP
      HTTP/HTML XML DSig
  SSL/TLS
            JSON
                         XML Encrypt
        SNMP
DNS
                     UDDI
                            X.509 PKI
   CIM
         SMTP
                   WSDL
SMI-S
                SAML
                           OAuth
                    OpenID
      WBEM
```

#### High Level Standards

```
SPML TOSCA
SCIM

XACML Usage Record
WS Agreement APS
CDMI CIMI
OVF OCCI AWS API
OpenStack API
```

There are many de facto or de jure, cloud or cloud relevant standards...



### Cloud Standards: What's Set... (cont.)

#### Framework & RA

ISO/IEC 20000, ITIL v3

ITU: Functional Cloud RA

TM Forum: Frameworx

NIST: Cloud Computing RA

Open Group: Cloud Computing RA

**DMTF:** RA for Managing Clouds

#### Governance & Security

ISO/IEC 27001, BS7799

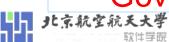
CSA: Cloud Audit, CCM, CAI...

ISACA: COBIT NIST: SP800-53 R3

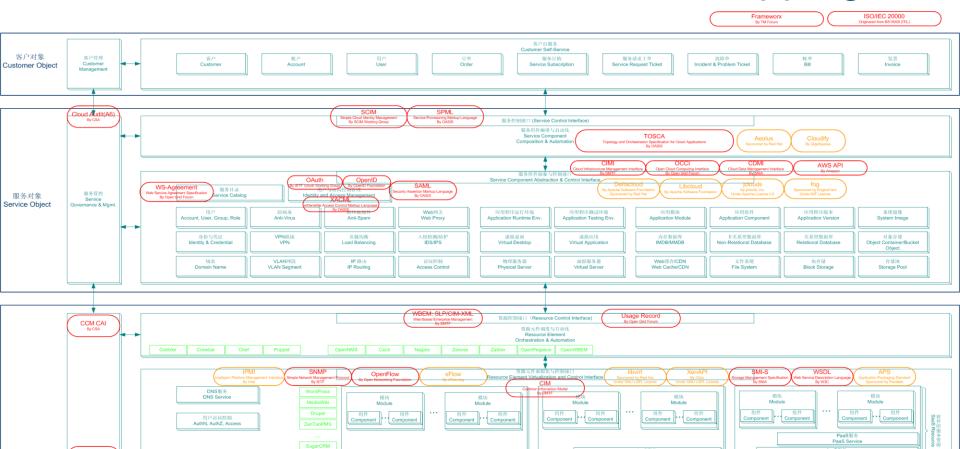
PCI SSC: PCI DSS HHS: HIPAA

AICPA: SAS 70 I/II

There are Frameworks & Reference Architectures,
Governance & Security Frameworks & Practices...



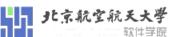
# Cloud Standards: RA & Standards Mapping



### Cloud Security



Does absolute secure exist?

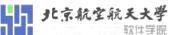


# Cloud Security Analogy

# Let's pick a simple story...



You worked hard this year, you bought a pile of **gold bars!** 



# Cloud Security Analogy (cont.)

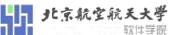
Where should you **store** them?



# Cloud Security Analogy (cont.)

Plenty of valuable assets, but it may have elaborate security protection in place

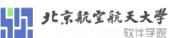




# Cloud Security Analogy (cont.)



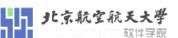
Some Valuable assets, security protection may NOt as elaborate



## Cloud Security Analogy (cont.)

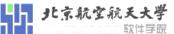
If you have the guts to give up control, to whom will you trust?







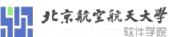




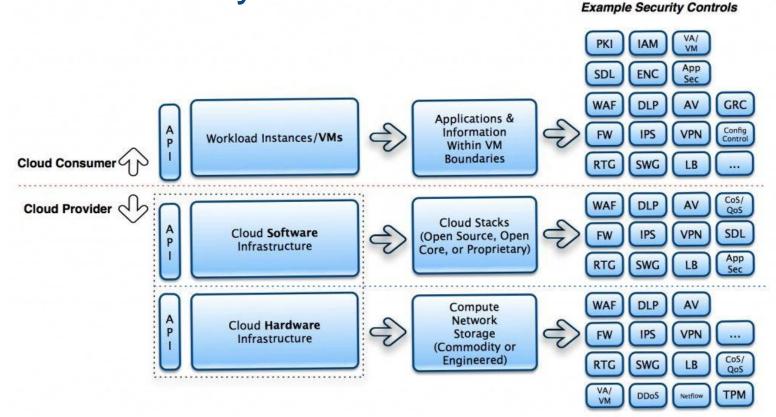
### **Cloud Security**

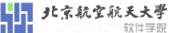


Any holistic way for Cloud Security?

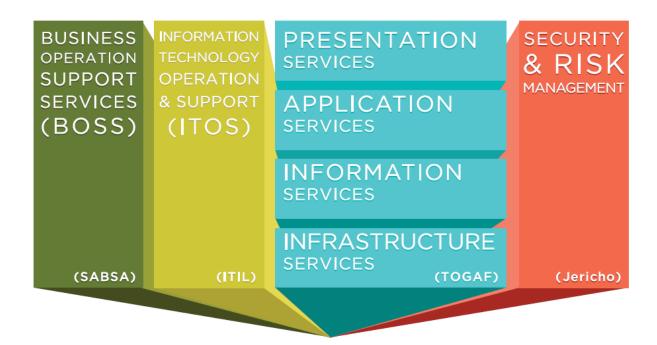


#### Cloud Security: ABC Test®



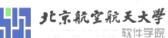


### Cloud Security: ABC Test<sup>®</sup> (cont.)





TCI Reference Architecture



#### Cloud Security: CSA Security Guidance



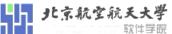


Cloud Operating **Legal issues: Contracts & Electronic Discovery Compliance and Audit Management Information Mgmt & Data Security** Portability and Interoperability Security, Bus. Cont., and Disaster Recovery **Data Center Operations Incident Response Application Security Encryption and Key Management** Identity, Entitlement & Access Management Virtualization

Cloud Architectural Framework

**Governance and Enterprise Risk Management** 

Security as a Service



#### Cloud Security: CSA GRC Stack

- A suite of 4 integrated and reinforcing CSA initiatives (Governance, Risk Management and Compliance)
  - The Stack Packs:
    - Cloud Controls Matrix
    - Consensus Assessments Initiative
    - Cloud Audit
    - CloudTrust Protocol

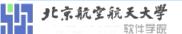




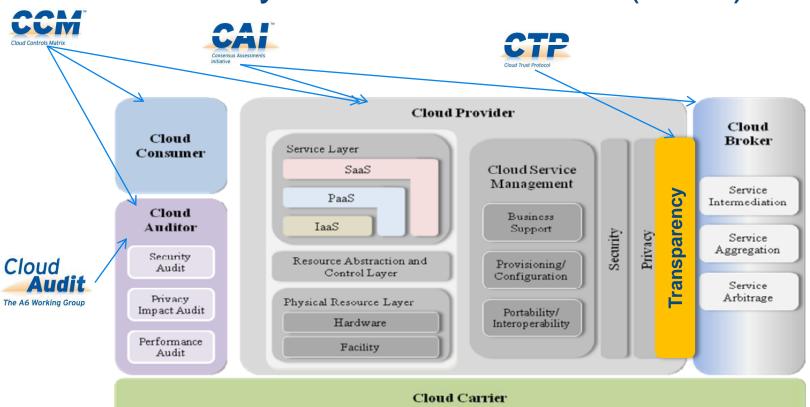


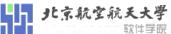


- Designed to support cloud consumers and cloud providers
- Prepared to capture value from the cloud as well as support compliance and control within the cloud

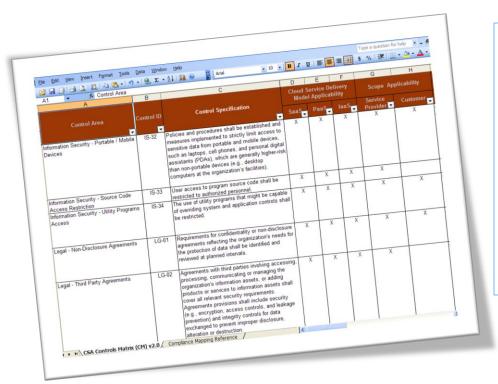


# Cloud Security: CSA GRC Stack (cont.)





# Cloud Security: CSA CCM



- First ever baseline control framework specifically designed for managing risk in the Cloud Supply Chain
- Serves as the basis for new industry standards and certifications.





北京航空航天大學

#### Cloud Security: CSA CCM (cont.)

- 1. Compliance (CO)
- 2. Data Governance (DG)
- 3. Facility Security (FS)
- 4. Human Resources (HR)
- 5. Information Security (IS)
- 6. Legal (LG)
- 7. Operations Management (OM)
- 8. Risk Management (RI)
- 9. Release Management (RM)
- 10. Resiliency (RS)
- 11. Security Architecture (SA)

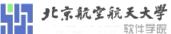
#### 11 domains



#### 98 controls

#### Controls baselined and mapped to:

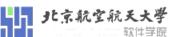
- COBIT
- BITS Shared Assessments
- HIPAA/HITECH Act
- Jericho Forum
- ISO/IEC 27001-2005
- NERC CIP
  - NISTSP800-53
- FedRAMP
- PCI DSSv2.0





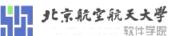
Final frontier to space...

#### **CHAPTER 3: TOMORROW OF CLOUD COMPUTING**



#### What's happening to this world?

- 30 billion pieces of content were added to Facebook this past month.
- More than two billion videos were watched on YouTube ... yesterday.
- 32 billion searches were performed last month ... on Twitter
- Worldwide IP traffic will quadruple by 2015.
- •

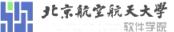


### What's happening to this world? (cont.)

- Internet
  - Internet of Things
    - Internet of People

•





### What's happening to this world? (cont.)

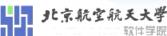
#### Digital Planet, Digital World



## What's happening to this world? (cont.)

Is Cloud Computing catalyst of digitalization



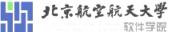


### Cloud Computing Trends: Mobile Cloud

- Desktop
  - Laptop
    - Palmtop
      - Biggest Smartest IoT
      - Mobile Internet
    - Internet

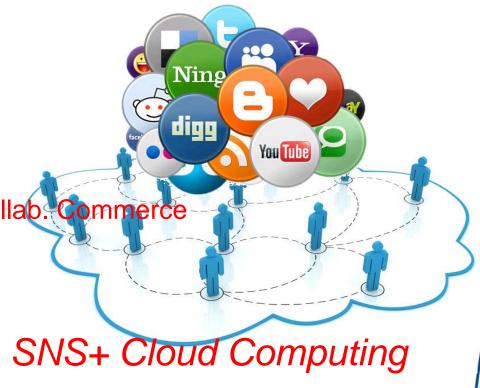


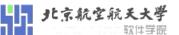
Mobile + Cloud Computing



### Cloud Computing Trends: Social Cloud

- 6 degrees separation
  - Weak ties
    - Dunbar's number
      - Connex Comm. Collab. Commerce
    - Internet of People
  - Internet



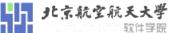


#### Cloud Computing Trends: Personal Cloud

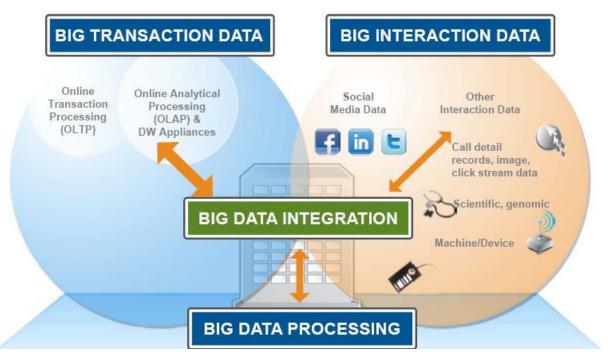
- Personal Computer
  - Post PC
    - Personal Cloud
  - ✓ Anywhere ✓ Anytime
    - ✓ Anyone
    - ✓ Any device
  - ✓ Any channel ✓ Any content



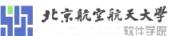
You + Cloud Computing



### Cloud Computing Trends: Cloud Data



Cloud Computing + Big Data



Note: the diagram is from slide deck of Informatica

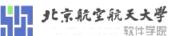


# What IS cloud computing?

Cloud in General

Can we re-define cloud computing?

- Cloud Service
  - Cloud Computing

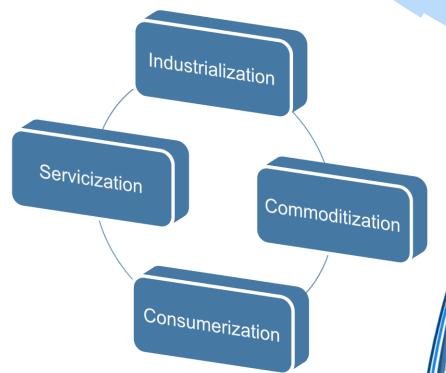


## **CC** Future Analysis: Industry View

# Notion

#### Cloud Computing is:

- Technology Evolution
  - Delivery Model Revolution
    - Business Model Innovation





## CC Future Analysis: Dream or Reality?

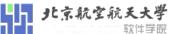




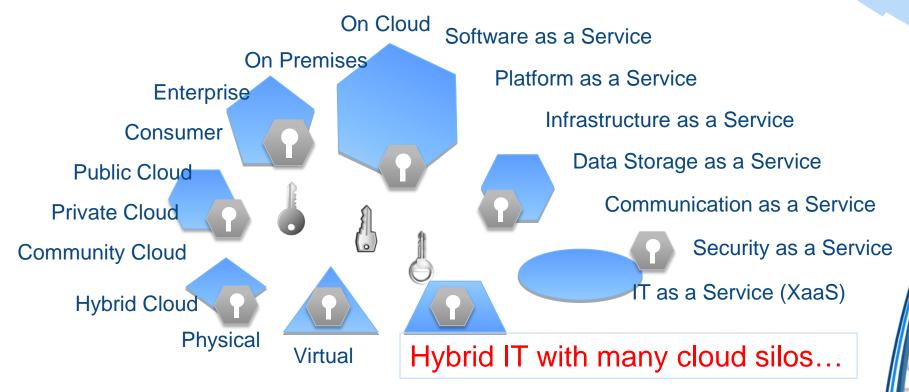


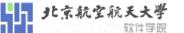


- Bring your own devices...
- Cloud First! Pay per we go...
- Serverless, no Software, no Ops...



# CC Future Analysis: Hybrid IT, Hyper Hybrid



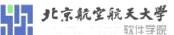


# CC Future Analysis: Intercloud

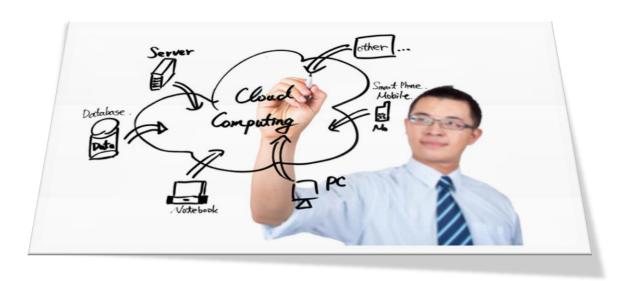


There was Inter-net, there will be Inter-cloud...

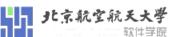




## Cloud Computing Designing Philosophy



Design for failure, nothing fails.

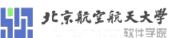


# Cloud Computing Architect Path

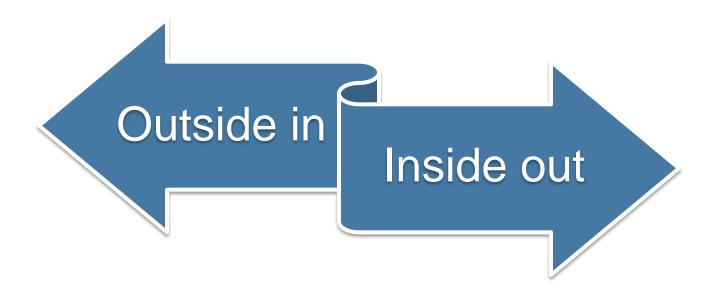
Cloud Subscriber

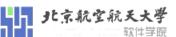


Cloud Provider

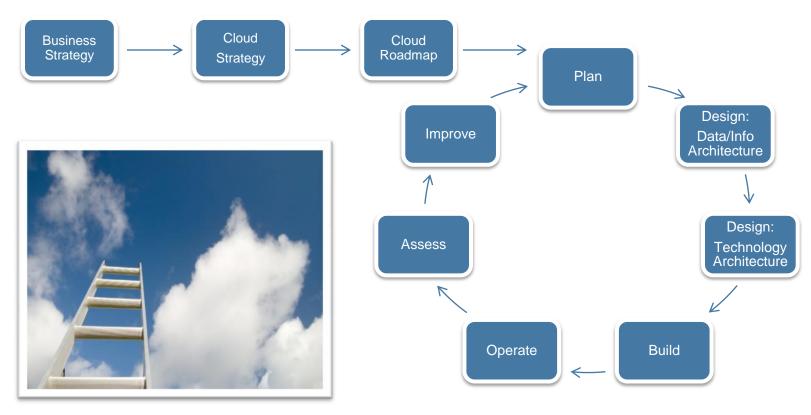


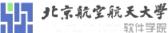
#### CC Architect – Subscriber: Philosophy





### CC Architect – Subscriber: Methodology

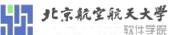




## CC Architect – Subscriber: Approach

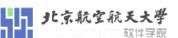


	Level	1: Performed	2: Defined	3: Managed	4: Adapted	5: Optimized
١	Focus	Functionality	Competency	Effectiveness	Responsiveness	Automation
	Benefits	New features	IT cost savings, avoidance, and control	Time-to-market and agility	Real-time, event- driven and measurable outcomes	Utility as a result of commoditization and industrialization
	Success Factors	On-ramp learning, Retooling	Consolidation, Standardization	Alignment, R&D	Best practices, Governance	Thought leadership, Innovation
	SaaS	Isolated use of tactical Web-based applications, and ad-hoc SOA	Selected enterprise collaboration applications such as email, productivity tools, and solution development/testing	ERP: Enterprise resource planning (CRM, Financials, HR)	Customize cloud applications and seamless B2B	Enterprise-wide 0-software execution with coordinated integration with partners
	PaaS	Internal shift to basic programming platforms, such as Java EE, .Net, Ruby on Rails	Utilize full-blown stack platform internally, like SCA, SEAM, Jboss, CMS	Spin-off home grown apps into cloud service platforms like Hadoop, Nebula	Revamp existing applications towards industry mainstream platforms like Facebook, force.com	Develop bespoke apps on off-premise cloud platforms, such as Google App Engine, MS Azure
	IaaS  OM ECTS Disapped by Tray Share	Apply virtualization in internal data centers, such as Xen, VMWare, and Hypervisor	Move selected hosting components to Managed Service Providers (MSP)	Build private clouds and simplify infrastructure by cloudification	Employ on-demand public cloud services (EC2, S3) and explore hybrid cloud	Corporate-wise 0- infrastructure implementation leveraging interoperable clouds for reliable multi-provider SLA



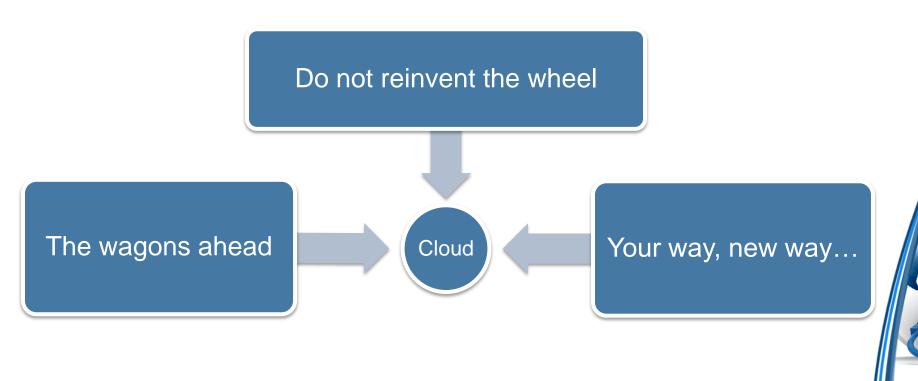
## CC Architect – Subscriber: tips

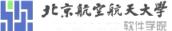
- •What's the business strategy of your organization?
  - How aligned are your Cloud strategy and roadmap?
    - Is your financial system accustomed to Cloud model?
      - How are you going to address Cloud Silos, Cloud SSO?
        - How will you govern and secure your Cloud Apps and Cloud Data?
          - . . .





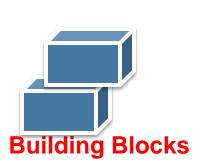
### CC Architect - Cloud Provider: Philosophy

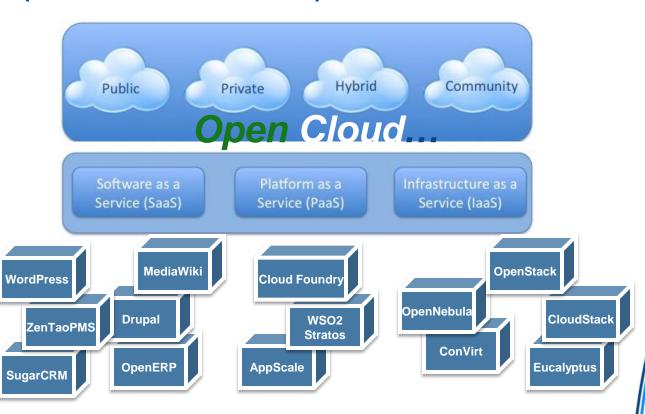


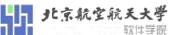


#### CC Architect(Cloud Provider): The Wheels...

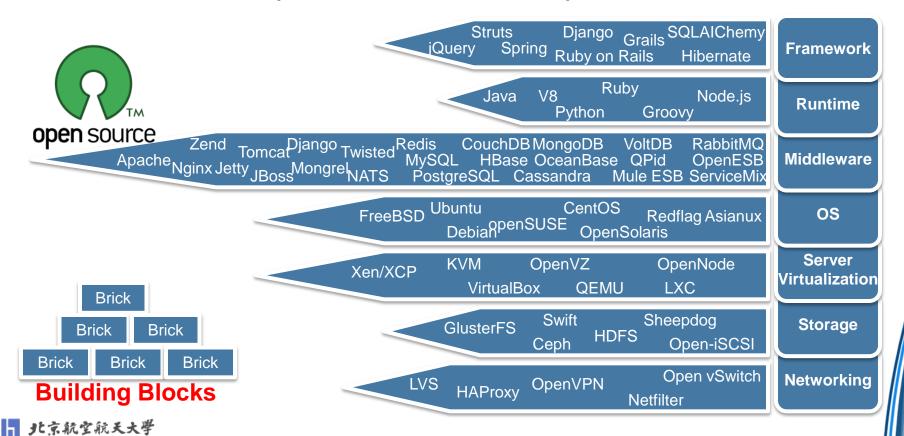








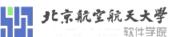
#### CC Architect(Cloud Provider): The Wheels...



### CC Architect(CP):The Wagons Ahead...

- Parallelize Everything
- Distribute Everything (to atomic level if possible)
- Compress Everything (CPU cheaper than bandwidth)
- Secure Everything (you can never be too paranoid)
- Cache (almost) Everything
- Redundantize Everything (in triplicate usually)
- Latency is VERY evil
- Jedis build their own lightsabres (Eat your own Dog Food)

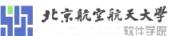




# CC Architect(CP):The Wagons Ahead...(ctd.)

- Design for failure and nothing fails
- Loose coupling sets you free
- Implement "Elasticity"
- Build Security in every layer
- Think Parallel
- Leverage different storage options





## CC Architect(CP):The Wagons Ahead...(ctd.)

#### **Gmail and Google Apps**

**Date Started:**2/27/2011 **Company:** Google

Length of Outage: 2 days

Users Impacted: 120,000

#### **Salesforce**

Date Started:01/2010 Company: Salesforce.com Length of Outage: 1hour

**Users Impacted:** 6,800 customers

#### **Amazon Web Services**

Date Outage Began: 4/21/2011

Company: Amazon.com Length of Outage: 4 Days

**Users Impacted:** Millions and Millions

#### **Playstation Network**

**Date Outage Began:** 4/21/2011

Company: Sony

**Length of Outage:** 25 days **Users Impacted:** 75,000,000

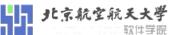
#### **Azure**

**Date Started:**28/02/2012 **Company:** Microsoft

**Length of Outage:** >12 hours **Users Impacted:** many regions

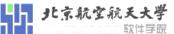
#### Lesson learned

learn from lessons...











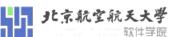
# Open Discussion: tips...

- •Do we really need hyper-visor like Xen/KVM?
  - •Is it possible to distribute the "Cloud Controller"?



- •Can we converge laaS and PaaS implementations?
  - •Any way to converge the different types of distributed "Data Storage"?

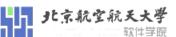
• . . .



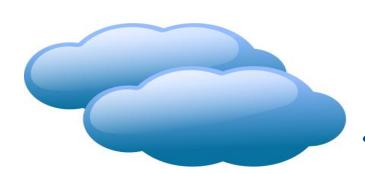


Beginning of classes...

#### THE END OF "FIRST CLASS"



#### Homework



- 1 micro blog on Weibo.com
  - •All about and just about Cloud Computing
- @forestzrd and @北航云计算高端硕士班
- It has to be thorough thought opinion or idea, be creative...

